

We Understand

THE UNIQUE NEEDS OF Health Centers



Today's health centers are subject to a highly complex set of operating governing and clinical standards. They are expected to serve high-need populations, be good financial stewards of the resources entrusted to them by taxpayers, donors and patients; while at the same time meeting or exceeding mandated patient targets. Operating in an increasingly challenging political environment, they often feel pressured by external market forces and unpredictable funding.

We understand the challenges and are here to offer assistance to health centers, their partners and communities to help them reach their service delivery goals, plan for their futures, and strengthen their community safety net. Here are some examples of services that we can offer your health center:



TRAINING & DEVELOPMENT

- Customer Service
- Team Building
- Diversity & Inclusion
- Executive Coaching
- Board Development



STRATEGIC PLANNING

- Mission, Vision & Values
- Organizational Planning
- Business & Fund Development Strategies
- Succession Planning



COLLABORATION & PARTNERSHIP

- Hospitals & Health Centers
- Residency Programs & Academic Partnerships
- Merger & Affiliation
- Community Coalition Building



NEW PROGRAM DEVELOPMENT

- Service Line Development
- New Program Start-Up
- Dental, School Health, Women's Health +more



OPERATIONS & PERFORMANCE

- Operations & Finance Assessments
- Practice Transformation Initiatives
- Policy & Procedure Development
- Provider & Staff Planning



ACCREDITATION & COMPLIANCE

- Mock OSV, Surveys, Reviews & Audits
- Accreditation Project Management & Prep – NCQA, Joint Commission, PCMH, 340b, FTCA +

